

Psychosocial Services

The majority of refugees arrive in Venezuela having been exposed to violence and threats of forced recruitment into gangs or militias. HIAS has adopted a multi-layered model to improve the mental health and psychosocial well-being of refugees.

HIAS collaborates with vulnerable refugees, particularly SGBV survivors, to design and carry out cultural and recreational activities, creating safe, welcoming spaces that engage existing support systems in their communities.



Legal Services

Only about 5% of refugees in Venezuela are formally recognized as refugees with the government (CNR) or the UN refugee agency (UNHCR). Working with CNR, UNHCR and other partners, HIAS empowers asylum seekers to secure protection and long-term legal status, including access to public legal information to understand their rights and access services.

Livelihood Services

Venezuela's economic crisis has led to high food insecurity and violence. Most people find their incomes are insufficient to cover their basic food needs amid sky-high inflation. HIAS serves at-risk refugees by providing vocational training and opportunities to pursue life-sustaining livelihoods projects including around urban agriculture, home and community gardens. Additionally, HIAS provides assistance payments for certain vulnerable families which will provide urgent basic needs including food, medical and maternity care, shelter and costs related to obtaining legal documentation.

PARTNERS

Autonomous Service of Records and Notaries (SAREN)

Caritas

La Comisión Nacional para los Refugiados (CNR)

The Ombudsman's Office

Red Cross

RET International

Servicio Administrativo de Identificación Migración y Extranjería (SAIME)

United Nations High Commissioner for Refugees (UNHCR)